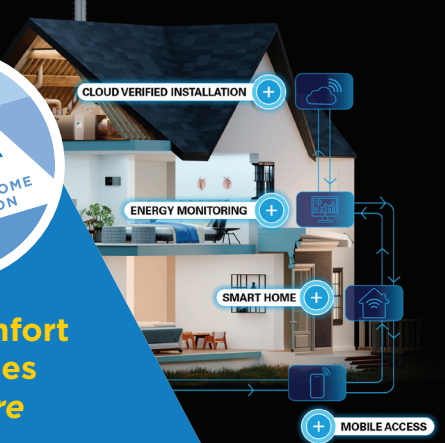




Daikin Comfort Technologies *SkyportCare*



***SkyportCare* is Daikin's connected commissioning and service platform designed to help residential HVAC systems be installed correctly, operate efficiently, and remain supported throughout their service life. Integrated with Daikin's connected controls ecosystem, *SkyportCare* helps contractors move beyond a one-time installation event to a digitally verified, lifecycle-based service experience.**

At installation, *SkyportCare* guides dealers through a structured Quality Install workflow for system setup, commissioning, and charge verification. Contractors can use preset equipment and location profiles, validate refrigerant charge for the specific system being installed, and generate a detailed dealer commissioning report that documents system configuration, operating parameters, performance data, and installation results. This creates a clear record that the system was configured and verified properly, helping improve installation accuracy, reduce errors, minimize callbacks, and ensure the system delivers its intended comfort and energy-efficiency performance.

SkyportCare also creates a homeowner-facing report that dealers can share with customers. The report translates key installation and performance information into a simple, non-technical format, providing homeowners with confidence that their system was installed correctly and is operating as intended.

After installation, *SkyportCare* provides ongoing cloud-based monitoring, diagnostics, performance insights, and remote access capabilities.

Contractors can review system health, receive alerts when customer systems need attention, analyze historical performance data, and, where authorized, remotely view or adjust settings without an unnecessary truck roll. Because homeowners and contractors remain connected through the platform, dealers can proactively engage customers with service recommendations, maintenance reminders, energy insights, and system performance updates. Homeowners benefit from improved comfort, greater peace of mind, and confidence that their HVAC system is being monitored and maintained over time.

By connecting installation, verification, reporting, diagnostics, and ongoing service into one platform, *SkyportCare* helps improve installation quality, maintain long-term system performance, support proactive maintenance, and strengthen the relationship between homeowners and their trusted HVAC professional.

Product Specifications

- **Connectivity Protocols:** Bluetooth, OpenADR 2.0
- **Platform Compatibility:** Amazon Alexa, Google Home
- **App Availability:** IOS/Apple App Store, Android/Google Play Store

Availability:

Available now for specific models of Daikin, Amana Brand and Goodman branded products.

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daikincomfort.com/products/cloud-services-apps/cloud-services

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